



What is Anti Social Behaviour?

Anti Social Behaviour can be any conduct that has caused, or is likely to cause, harassment, alarm or distress to any person:

- noise nuisance
- disputes about high hedges
- neighbour nuisance
- litter and illegal dumping, graffiti, fly posting
- dog fouling, dog nuisance, stray dogs
- motoring offences, abandoned vehicles
- drunken and rowdy behaviour in a public place
- criminal damage, drug use/dealing, hate crime

Reporting Anti Social Behaviour?

Your local council and police work together with other services to stop anti social behaviour in your area.

If Anti Social Behaviour is affecting your quality of life, report it!

We need it reported if we are going to STOP IT!

How to report Anti Social Behaviour:

Telephone Suffolk Police on: **101**
or **in an Emergency: 999**

Email East Suffolk Council at:
communitysafety@eastsoffolk.gov.uk
or phone:

0333 016 2000



Don't tolerate it! Report it!

What it is the ASB Case Review?

The Anti Social Behaviour (ASB) Case Review has been designed to give you, the victim, the right to demand that agencies deal with persistent anti social behaviour. The Anti Social Behaviour (ASB) Crime and Policing Act 2014 introduced the ASB Case Review, which is designed to give victims of ongoing ASB the right to request a review and bring agencies together to take a joined up, problem solving approach.

Who can apply to activate the ASB Case Review?

Complaints of ASB may either come directly from the victims of ASB or from a third party (with the victim's consent), such as a family member, friend or local elected representative (a councillor or MP). The victim may be an individual, a business or a community group.

When can I activate the ASB Case Review?

The Case Review can be used if you feel agencies have not dealt with your case appropriately:

- on three or more occasions, about separate incidents of ASB in the past six months, and
- reported each incident of ASB within one month of it happening, and
- request a case review within six months of when you reported the incidents

If the threshold is not met the ASB Case Review will not take place.

You have the right to request a review of your case if you have complained to East Suffolk Council, Suffolk Police or your housing provider and you feel that no effective action has been taken to resolve it.

The Case Review is not an alternative complaints procedure and will not review concerns about service provision. Service complaints should be directed to the East Suffolk Council or Suffolk Police complaints procedure:

East Suffolk Council: www.eastsuffolk.gov.uk/contact-us/customer-feedback

Suffolk Police: www.suffolk.police.uk/contact-us/compliments-complaints